

healthwatch

Kingston upon Hull

Newsletter

We are pleased to announce the relaunch of the Healthwatch Hull Newsletter featuring our recent engagements and future plans!

Time 2 Volunteer awards 2024

The event, hosted by HEY Smile Foundation and Hull CVS and was held at Doubletree by Hilton Hotel in Hull City Centre during the afternoon with drinks, lunch provided and of course the awards ceremony, along with guest speaker Mark Millar who spoke about the power of volunteering. We had a lovely afternoon hearing some truly inspiring stories of volunteering in our area and the positive impact they are having on our communities. 2 Healthwatch Hull volunteers attended the event as guests and enjoyed their afternoon hearing about other inspiring volunteers in our area.



ADASS Mystery Shopping

Healthwatch Hull have been 'mystery shopping' as part of the ADASS mystery shop of the Hull City Council Adult Social Care services. Our Adult Social Care project officer, along with 3 volunteers took part by visiting the website, the see and solve service in person and over the phone to gain answers/information related to agreed scenarios. A report was completed about their experiences, what worked well, what didn't work as well and what could be improved by Hull City Council Adult Social Care.

Latest News

The Long Term Conditions forum launched in October. The forum is for young people aged between 13 and 25 years old who have a long term health condition or care for someone who does. The aim of the forum is to shape the future of services and ensure they meet the needs of young people and that their voices are heard.



Where have we been?

Every month the team are out and about in the community to hear your views. Here's just some of the places we've been to recently:

- GP Surgeries talking to patients
- Hull Royal Infirmary
- Castle Hill Hospital
- TIC monthly groups
- Age UK groups
- Dove House Hospice Support Groups
- Adult social care settings such as care homes and day centres
- The Warren
- Schools, colleges and Hull University

Read our latest Quarterly Report here:



Next Quarter - We Will

- Continue our Enter and View programme
- Feed into Hull City Council JSNA (Joint Strategic Needs Assessment)
- Be involved in the Hull City Council Pharmaceutical Needs Assessment (PNA)
- Continue our programme of community engagement within health and social care services such as GP surgeries, hospitals and Adult Social Care services

Community partners

Following a recent meeting with Scope we have learnt more about the services and support they can offer and spoken about the services of Healthwatch. We are working with Scope to build an information sharing relationship. Healthwatch have been kindly provided a bauble on the Scope Christmas tree in Beverley Minster.



Autism and Mental Health

In recent months we have been speaking to people who have a diagnosis of autism about their experience of accessing mental health services. We have engaged with stakeholders who work with and support people through services as well as parents and carers where relevant.

Healthwatch Hubs

We have visited Wilberforce College, Hull University, Hull College, Hull KR and Hull FC education groups hosting our hubs. During these hubs we have spoken to staff and students about their health and social care experiences. Health and Social Care students have also shared their experiences and ideas through class discussions.

Volunteering Opportunities

By volunteering with Healthwatch you are helping to make sure the voice of your community is heard. Join us at community events to engage with the public, or support us at an Enter and View to understand how health and social care providers operate day to day.

If you are 16+ we would love to hear from you. Contact us today or use the QR code below to learn more!



Women's Health

Healthwatch Hull are working with other Healthwatch across the area to gather experiences of accessing services for women's health across the life course. We are bringing together stories to understand women's experiences and what improvements could be made.



Core 20+ Connectors project

The core 20 plus 5 project work has continued with young people aged 14-25 year olds sharing their health care experiences around the 3 main clinical areas of focus which are Asthma, Epilepsy and Diabetes as well as wider healthcare experiences. Young people can join as connectors to support us to connect with young people and gather feedback through conversations with their peers.



Contact Us



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